



PORT LINCOLN HOTEL

Food & Beverage Traineeships – Full Time

The award winning Port Lincoln Hotel provides exceptional facilities catering for local events as well as business and leisure travellers from all around the world. We pride ourselves on delivering exceptional service and facilities to our guests by providing the warm genuine country hospitality we are known for.

We are seeking a dedicated and enthusiastic full-time food and beverage trainee to join our dynamic front-of-house team. As an integral member in our establishment, you will play a vital role in delivering exceptional service to our guests across multiple departments. Throughout this comprehensive two-year Traineeship, you will have the opportunity to learn and develop a wide range of skills essential for a successful career in hospitality.

You will be responsible for:

- Greeting guests in a friendly and professional manner
- Deliver outstanding customer service, ensuring patrons' needs are met and exceeded
- Demonstrate a strong work ethic and genuine passion for a career in the hospitality industry
- Adhering to timelines and working efficiently to achieve tasks
- Ensuring Occupational Health and Safety standards and practices are followed
- Working cohesively in a diverse team environment
- Foster a cooperative and positive team environment with strong teamwork ethics

Key Learning Opportunities:

- Barista: Learn the skills required to prepare and serve quality coffee, tea and specialty beverages
- RSA (Responsible Service of Alcohol) and RSG (Responsible Service of Gambling): Understand and apply the principles of responsible service.
- Mixology: Master the art of crafting exceptional beverages and cocktails
- Table Service: Enhance your ability to provide attentive and efficient table service.
- Customer Service and Conflict Resolution: Develop the skills to handle various customer service situations with professionalism
- Problem Solving: Hone your problem-solving skills to effectively assess and resolve day to day challenges in a fast paced environment

The successful applicant will have:

- A commitment to fulfilling the extensive two-year traineeship
- A willingness to learn in a fast paced environment
- Strong team work ethic and attention to detail
- Outstanding communication skills with an energetic and outgoing personality
- Maintain a professional and polished appearance at all times
- Be reliable and punctual
- A willingness to work a flexible schedule, including weekdays, weekends, and public holidays

The traineeship will be hosted by Port Lincoln Hotel and Career Employment Group (CEG) will manage the placement. Join our team and embark on an exciting journey in the hospitality industry. If you possess a strong work ethic and a passion for delivering exceptional service, we invite you to apply for this rewarding opportunity. Email your cover letter and resume to:

Brooke Collier – General Manager
brooke@portlincolnhotel.com.au